

19th HETECH 2010 Cancellation Policy & Terms

If you have problems or questions concerning your registration, feel free to efi@mitos.com.gr for help.

CONFERENCE REGISTRATION PAYMENT:

Conference registration must be made online via the conference website. The conference fee can be paid either online if paying by credit card or by bank wire transfer in which case you will receive at the end of the online registration an invoice with the bank transfer details. Registration will be completed only after receipt of full payment and confirmation from the cooperating bank. All payments are to be made in Euros.

All financial transactions, either with the use of a credit card or wire transfer, are made directly with the cooperating bank ([Piraeus Bank](#)), assuring thus a maximum degree of security. The Organization committee and MITOS S.A. do not participate nor have access to personal data (like credit card details) related to the financial transactions and thus have no such liability. Any related claims should be addressed directly to the bank.

CONFERENCE REGISTRATION – ACCOMPANYING PERSONS:

The accompanying persons' registration fee is not available to scientists in the field. This special reduced fee is for social activities only.

REGISTRATION CANCELLATION / REFUND:

- If notification of cancellation is received before **12 September 2010**, a refund less 100 € service fee will be issued following the conference; after **12 September 2010**, no refunds will be made **but substitutes will be accepted**.
- Upon emailing your registration cancellation request to the conference secretariat (e-mail address), the registration refunds will be processed within 30 days.

HOTEL CANCELLATION POLICY OR CLAIMS:

The Organization committee and MITOS S.A. are in no way responsible or accountable for any cancellation or claims associated with hotel property and accommodation, if participants have made their own arrangements directly with the hotel.

If notification of cancellation is received before **10 October 2010**, a refund less 2 night's room cost will be charged.

If notification of cancellation is received **on 10 October 2010 or after**, the full cost of the reservation will be charged.

Non Show Policy: Non shows at the hotel will be charged the full cost of the reservation.

